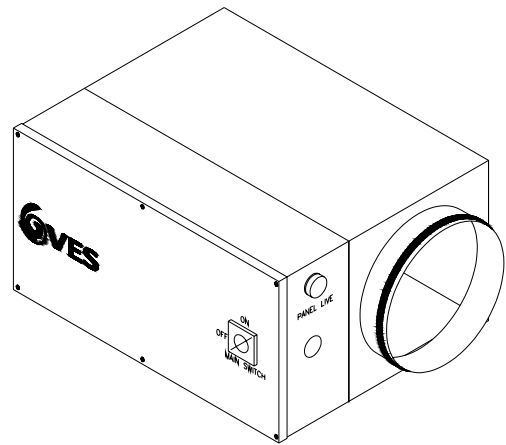
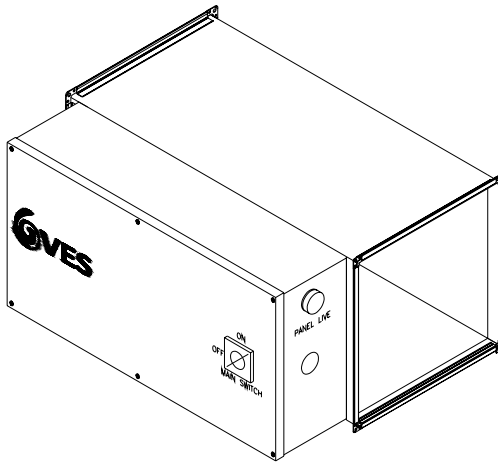



# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual



**Important**  **This manual must be read in full before Installation, Operation and maintenance of the units**

Please ensure that this document is passed to the end user. This manual forms an integral part of the product and should be kept for the working life of the product. Additional copies of this and supporting documents are available by contacting VES or by visiting [www.ves.co.uk](http://www.ves.co.uk) and following the 'Download O & M's' link.

**The following symbols used within this document refer to potential dangers or advice for safe operation**

**Warning** 

Indicates hazards associated with electric current and high voltages

**Caution** 

Indicates hazards that require safety advice for personnel and/or potential unit/property damage

**Important** 

Indicates important information

Contents		Page
1	Introduction	1
2	Unit Description	2
3	Receipt of Goods/Handling	2
4	Product Overview	2
5	Installation	3
6	Wiring	5
7	Controls	7
8	Maintenance	25
9	Declaration of conformity	26
10	Warranty	27

**Introduction** 1 The **VES HEATLINE** Duct Mounted Electric Heater Battery brings wider versatility to existing and new ventilation installations. Intelligent control options for BMS or LCD room units, plus a Thyristor heater make this the ideal solution to accurately heat individual rooms. HEATLINE is also both simple to install and maintain. Duct sizes ranging from 100 to 600 Square/Round.

For further technical details regarding dimensions and weights, contact VES on **08448 15 60 60**, quoting the sales order (SO) number and the unit type as found on the unit nameplate or visit [www.ves.co.uk](http://www.ves.co.uk).

# Heatline - Duct mounted Electric Heater with controls

Unit Description 2		Installation, Operation and Maintenance Manual	
Part Number Coding		Point Description	Details (as appropriate)
1	Product	HLD	Square Ducting
		HLC	Circular Ducting
2	Duct size	100 to 600	Diameter size for circular ducting
		100 to 600	Lengths of sides for square ducting
3	KW	0.5 to 32	KW rating
4	Thyristor Heater Supply	1x1	1 Phase
		1x3	3 Phase
5	Control Options	BMS	V/F enabled and 0-10V heat demand control from remote source
		CP	LCD room unit control

Typical example

HLC200/4.5KW/1x1/CP

① ② ③ ④ ⑤

Receipt of Goods 3 Immediately upon receipt of goods, check for possible damage in transit. Also check to ensure that any ancillary items are included. These will normally be supplied fitted or taped to the unit (in the case of small items).

In the event of any damage having occurred or if any item found to be missing, it is essential to inform VES Andover Ltd. within **3 working days** of delivery quoting sales order (SO) number and the unit type as found on the unit nameplate. After this period we will be unable to accept any claim for damaged or missing goods.

Product Overview 4

4.1 Features:

- Suitable for circular (HLC) and square ducts (HLD) in various sizes
  - Single or three phase Thyristor heater available for modulating output
  - Intergrated controls for response to BMS
  - Optional versatile LCD room unit with built in sensor and timers
  - Easy installation to existing ductwork systems
  - Extensive built-in safety features mez flange or self sealing spigots.
- Use with **VES ECOBox**, filter and fan kits for compact, efficient heat recovery. (Refer to page 3)

4.2 Control types:

4.2.1 BMS:

External control

Control option 1 - BMS V/F enabled and 0-10V dc control (no room unit)

- 1ph or 3ph Thyristor heater options
- Fan control up to 4Amps 230V @ 50Hz (Run on timer required)
- Main isolating switch with lockable handle and panel live indicator
- Independent safety circuitry
- Factory fitted safety interlock airflow pressure and thermal cut-out switches
- Volt free run and trip indication
- V/F enable and 0-10V heating demand signal required to operate unit
- Run on timer requiring heating demand signal to be removed for a minimum of 2 minutes before V/F system run signal is removed

4.2.2 CP:

Control option 2 - LCD Room Unit

As control option 1 PLUS...

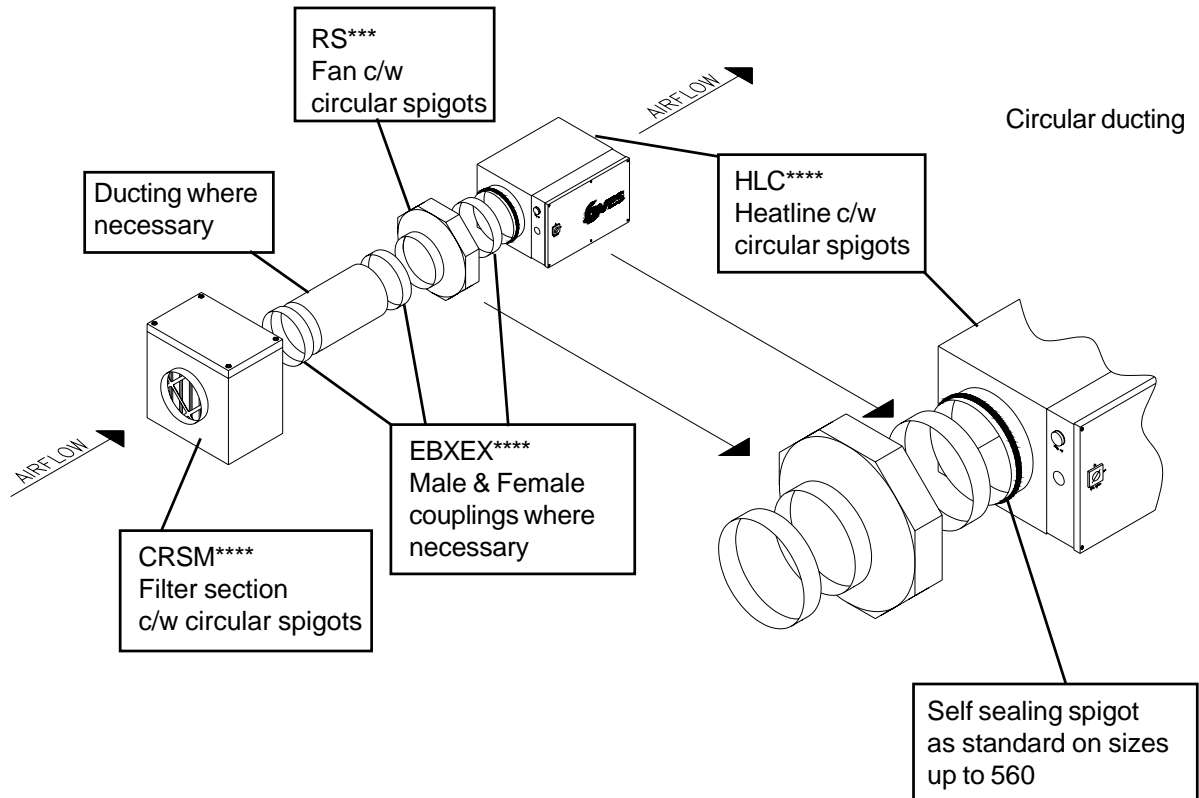
- LCD room unit with built-in room sensor and user temperature adjustment
- On/Off/Auto control
- Time clock setup and fan overrun timer adjustment
- Fault display
- Adjustable commissioning and control parameters
- Tamperproof locking with PIN access
- Optional duct sensor for supply air or return temperature control

# Heatline - Duct mounted Electric Heater with controls

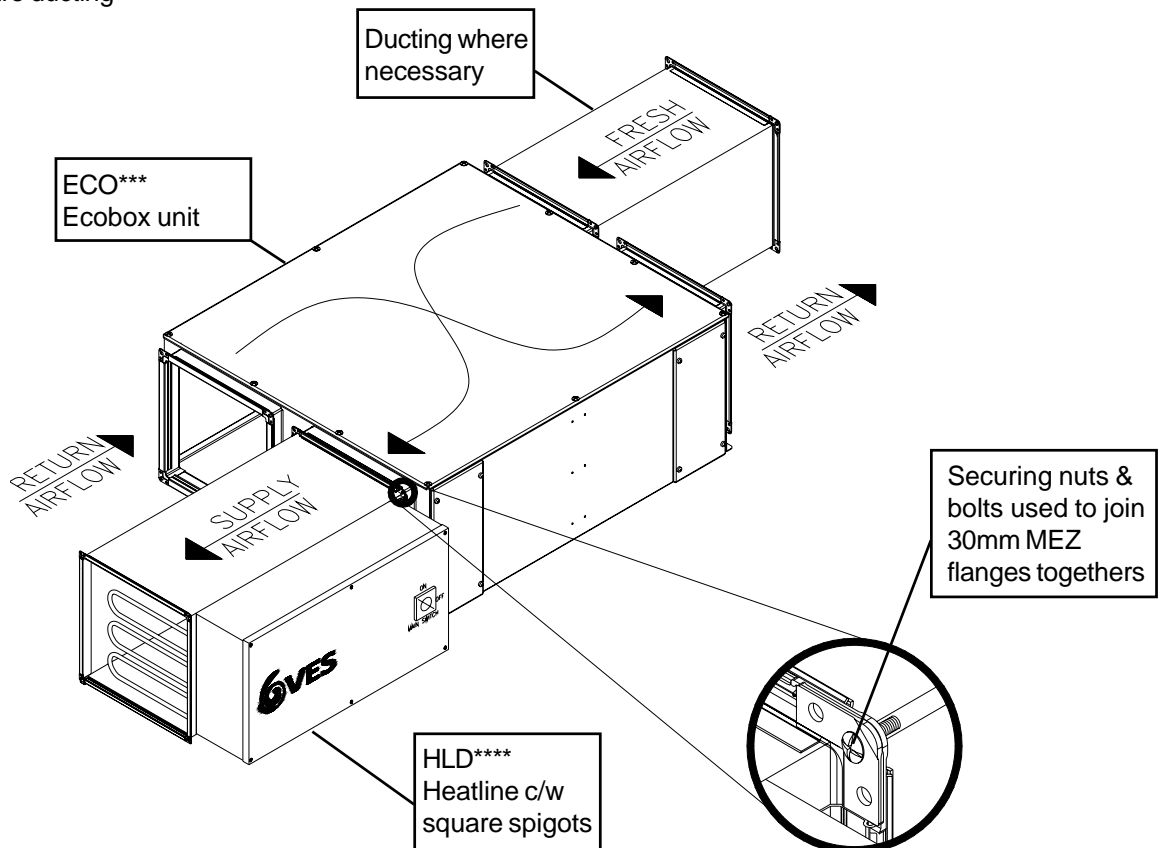
Installation, Operation and Maintenance Manual

Duct Installation 5  
(Circular and  
Square)

Examples for illustration purposes only



Square ducting



# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Duct Installation 5  
Continued

## 5.1 Airflow:

**Caution**



The heater can be used for horizontal or vertical airflow. The air should be evenly distributed across the duct and the minimum air volume as stated on the air heater name plate must be maintained.

**Important**



## 5.2 Thermal Cutout (manual):

**Warning**



Every heater is provided with a thermal cutout which will break contacts when the duct temperature rises above 130°C. This cutout is provided to comply with M & E specifications and will require removal of the terminal cover to reset. **Supply must be isolated before removing cover.**

## 5.3 Testing:

N.B. It is very important that all electrical connections are properly made. Elements are tested prior to dispatch and are within tolerance of  $\pm 7\frac{1}{2}\%$  of total load. If the elements are found to be faulty they can be easily removed and replaced. Elements stored in damp conditions may need drying to attain correct insulation readings - contact VES Andover Ltd, if in doubt.

## 5.4 Notes:

**Warning**



**Caution**



**Important**



- 1 Supply to Heatline should be 1ph or 3ph and a neutral - refer to name plate for correct supply.
- 2 The heater is fitted with a manual reset high temperature cutout which has NC (normally closed) terminals and an air flow pressure switch. This is connected in series with the main contactor coil circuit, to remove power from the heater in the event of over-temperature or airflow failure. **Under no circumstances is this circuit to be bypassed.**
- 3 Ensure sufficient earth connection to terminal is provided.
- 4 The speed controller must not switch off fan independent of control system or allow airflow to fall below stated volume on the electric heater battery.



# Installation, Operation and Maintenance Manual

**Warning**  **Caution**  **Important** 

Note: Please refer to order acknowledgement for specific controls wiring information and heater load.



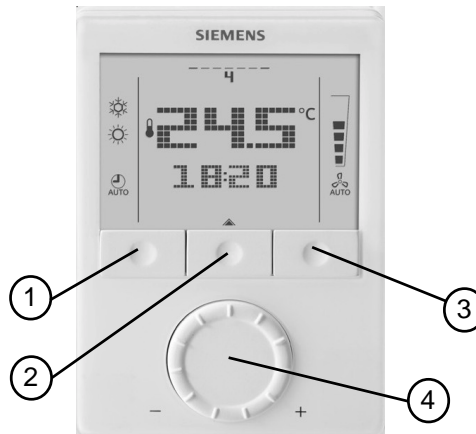
# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

## Controls 7

### 7.1 CP Option Operation

Layout:



- 1 Operating mode button / Esc
- 2 Button to enter the time and to set the timers
- 3 Fan mode button / OK
- 4 Rotary knob for setpoint and parameter adjustment

#### Button Operation:

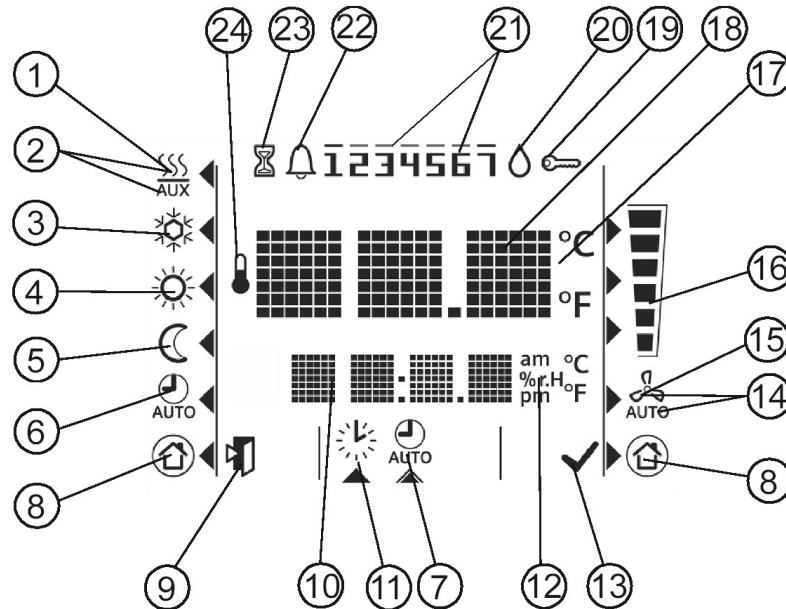
- When the thermostat is in normal operation, the actual operating mode and status are indicated by symbols
- When a button is pressed, the RDG goes into mode selection
- The LCD backlight will turn on, all possible mode selection options (symbols) will turn on, indicator element (arrow) will appear on the current mode/status
- When the button is pressed again, the indicator element will change to the next mode symbol and so on
- After the last press and a timeout of 3 seconds, the newly selected mode is confirmed, the other elements disappear
- After a timeout of 20 seconds, the LCD backlight will turn off

User action	Effect, description
Press left button	Go into Operating mode selection
Press left button >3 seconds	Set thermostat to protection mode
Keep left button depressed and turn rotary knob clockwise	Activate temporary timer "Extend Presence" and set the time (for details, see page 12)
Keep left button depressed and turn rotary knob counterclockwise	Activate "Extend Comfort mode" (for details, see page 21)
Press right button >3 seconds	Activate / Deactivate button lock
Press right button	Change fan mode
Turn rotary knob	Adjust the room temperature setpoint
Press left and right button >3 seconds, release, then press right button >3 seconds	Go to parameter mode "Service Level"
Press left and right button >3 seconds, release, then press left button >3 seconds, then turn rotary knob counterclockwise min. 1/2 rotation	Go to parameter mode "Expert Level", diagnostics.
Press centre button	Go to timer settings

# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Controls 7  
Continued:



#	Symbol	Description	#	Symbol	Description
1		Heating mode	14		Automatic fan
2		Electrical heater on	15		Manual fan
3		Cooling mode	16		Fan speed 1
4		Comfort mode			Fan speed 2
5		Energy Saving mode			Fan speed 3
6		Auto Timer mode	17		Degrees Celsius Degrees Fahrenheit
7		View and set auto timer program			
8		Protection	18		Digits for room temperature and setpoint display
9		Escape	19		Button lock
10		Digits for time of day, room temperature, setpoint, etc.	20		Condensation in room (dewpoint sensor active)
11		Setting the time of day and the weekday	21		Weekday 1...7: 1 = Monday / 7 = Sunday
12		Morning: 12-hour format Afternoon: 12-hour format	22		Fault
			23		Temporary timer function (visible when operating mode is temporarily extended due to extended presence or absence)
13		Confirmation of parameters	24		Indicates that room temperature is displayed



# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Controls Continued 7

## 7.2 Brief description:

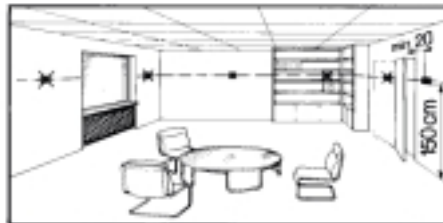
### 7.2.1 Applications:

- Controls for modulating thyristor electric heater

### 7.2.2 Features:

- 2 multifunctional inputs and 1 digital input for keycard contact, external sensor, etc.
- Operating modes: Comfort, Energy Saving and Protection
- Adjustable commissioning and control parameters
- Minimum and maximum setpoint limitation
- Backlit LCD
- Auto Timer mode with 8 programmable timers
- 7-day time program: 8 programmable timers to switch over between Comfort and Energy Saving mode
- Maintenance of room temperature via built-in temperature sensor or external room temperature / return air temperature sensor
- Display of current room temperature or setpoint in °C and/or °F
- Button lock (automatic or manual)
- Fault input
- Reminder to clean filters
- Reload factory settings for commissioning control parameters


## 7.3 Mounting and installation:



Do not mount on a wall in niches, bookshelves, behind curtains, above or near heat sources, or exposed to direct solar radiation. Mount about 1.5m above the floor.

**Caution** 

**Important** 

**Warning** 

- The room unit must be mounted in a clean, dry indoor place and must not be exposed to water.
- Comply with local regulations to wire, fuse and earth the thermostat
- Use the correct size cables for the duct EHB controller and room unit
- The power supply line must have an external fuse or circuit breaker with a rated current to meet the required heater full load current.
- Isolate the cables of inputs X1-M / X2-M and D1-GND if the conduit box carries AC 230 V mains voltage
- Inputs X1-M and X2-M carry mains potential. If the sensor's cables are extended, they must be suited for mains voltage
- Inputs X1-M, X2-M or D1-GND of different units (e.g. summer / winter switch) may be connected in parallel with an external switch. Consider overall maximum contact sensing current for switch rating
- Disconnect power supply before removing the thermostat from the mounting plate!

# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Controls Continued 7

## 7.3 Mounting and installation continued

### Commissioning:

Select the application and the type of control output via the DIP switches before fitting the thermostat to the mounting plate. After power is applied, the thermostat carries out a reset during which all LCD segments blink, indicating that the reset was correct. After the reset, which takes about 3 seconds, the thermostat is ready for commissioning by qualified HVAC staff. Refer to section 7.4

The control parameters of the thermostat can be set to ensure optimum performance of the entire system. See page 15 to find out how to set.

### Control sequence:

The control sequence may need to be set via parameter P01 depending on the application. The factory setting is P01= 0 (heating only)

### Calibrate sensor:

Recalibrate the temperature sensor if the room temperature displayed on the thermostat does not match the room temperature measured. To do this, change parameter P05.

### Setpoint and setpoint setting range limitation:

We recommend to review the setpoints and setpoint setting ranges (parameters P08...P12) and change them as needed to achieve maximum comfort and save Energy

## 7.4 Control sequences

### Important !

#### 7.4.1 Sequences overview (setting via parameter P01):

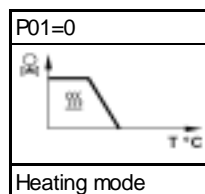
The sequence can be set via **parameter P01**. The thermostats can be used in systems featuring:

- Heating only (P01=0)

Parameter

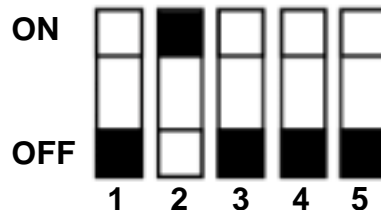
Sequence

Mode



#### 7.4.2 Controls output overview (setting via DIP switches):

The patterns of DIP switches is as follows:



Y1/Y2= 2-position

# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Controls Continued 7

7.5 Fan control:

The HLC/HLD unit has single speed fan control only.

Fan overrun for  
electric heater  
(CP option only):

**Caution**



**Important**



When the electrical heater is switched off, the fan overruns for at least 3 minutes (parameter P54 factory set by VES) to avoid over temperature of the electrical heater or prevent the thermal cutout from responding. In case of fan failure, the thermostat cannot protect the electrical heater against over temperature. That is why the electrical heater features a separate safety device (thermal cutout).

**Note:** For the BMS option the fan run on must be controlled by others

Clean Filter:

The clean fan filter reminder function counts the fan operating hours and displays message "FIL" to remind the user to clean the fan filter as soon as the threshold is reached. This does not impact the thermostat's operation, which continues to run normally.

The clean filter reminder is reset when the operating mode is manually set to Protection and back. See section 7.1

Fan operation in  
AutoTimer:

In Auto Timer mode, the default fan mode is automatic. The fan mode can be changed to manual by pushing the "FAN" button. The fan returns to the automatic default mode after each switchover from Comfort to Energy Saving mode and vice versa.

# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Controls Continued 7

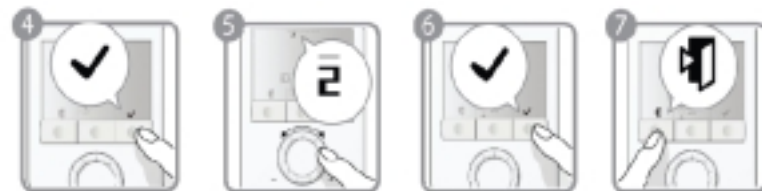
## 7.6 AutoTimer:

The thermostat provides an Auto Timer mode with 8 programmable timers. Each timer can be assigned to one or several days. In this mode, the thermostat automatically changes over between Comfort and Energy Saving mode according to the preprogrammed timers.

Setting time of day  
and the weekday:



1. Press the program mode button to enter the programming mode menu.
2. Press button (OK) to enter the setting mode for the time of day. The time digits start blinking.
3. Turn the rotary knob clock- or counterclockwise to set the time of day. 12Hr or 24Hr time format:



12-hour and 24-hour  
format:

If the current time of day is in 24-hour format and you wish to change it to 12-hour format, turn the knob clockwise passed 23:59 or counterclockwise passed 00:00. If the current time of day is in 12-hour format and you wish to change it to 24-hour format, turn the knob clockwise passed 12:00 pm or counterclockwise passed 12:00am.

4. Confirm the time of day by pressing the right button. The weekday indicator starts blinking.
5. Turn the rotary knob clock- or counterclockwise to set the current weekday.
6. Confirm the current weekday by pressing button (OK).
7. Press the program mode button (Esc) to leave the program mode.

Default timer setting:

Timers A1...A4 have the following default settings (residential use):

Days	Time when thermostat is in Comfort mode	
Mon(1)- Fri(5)	06:30 – 08:30 (A1)	17:30 – 22:30 (A2)
Sat (6)	08:00-23:00 (A3)	
Sun (7)	08:00-22:30(A4)	
	<ul style="list-style-type: none"> <li>The thermostat is in Energy Saving mode during the remaining time</li> <li>Timers A5...A8 are free with no default settings</li> </ul>	

Power failure:

After a power failure, the time of day will blink to indicate power was lost. However the auto timer will continue to run with the time before the power loss occurred. Enter the setting mode to adjust the time of day if needed.

# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Controls Continued 7

## 7.6 AutoTimer Continued:

Setting the timers:

The CP option provides 8 programmable timers A1 ... A8. Each timer has a Comfort mode start and end time that can be applied to one or several weekdays.



To set an auto timer, proceed as follows:

1. Press the program mode button twice to select "Auto timer setting" on the "Programming mode" menu.
2. Turn the rotary knob to the desired timer A1...A8 that you wish to adjust and press button (OK).
3. Turn the rotary knob to adjust the Comfort mode start time and confirm by pressing button (OK).
4. Turn the rotary knob to adjust the Comfort mode end time or Energy Saving start time respectively and confirm by pressing button (OK)
5. Weekday , and blink. Press button (OK) to select or button (Esc) to deselect each day and advance to the next day.
6. After the 7th day is adjusted, all selected weekdays blink.  
Confirm setting for actual timer by pressing button (OK) and advance to the next timer. To adjust the next timer, repeat step 3...6 or press button (Esc) to leave the setting mode.

To save your adjustments, remember to press button (OK) in step 6 above before pressing button (Esc) to leave the programmable timer setting mode.

Viewing the  
timers:



You can view the 8 timers in sequence:

1. Press the program mode button twice to select the "Auto timer setting" in programming mode.
2. Turn the rotary knob to review the 8 auto timers.
3. Press button (Esc) to return to normal operation.

# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Controls Continued 7

## 7.6 Autotimer Continued:

Reloading the  
default timer  
settings:



- 1 Press the program mode button twice to select the "Auto timer setting" in programming mode.
- 2 Press button (OK) to enter the timer setting mode.
- 3 Press the program mode button for at least 3 seconds. "rES" will be displayed
- 4 Press button (OK) to confirm reloading of the default timer settings or button (Esc) to leave without change

The display will show "8888" during the reloading process.

## 7.7 Handling faults:

When the room temperature is outside the measuring range, i.e. above 49 °C or below 0 °C, the limiting temperatures blink, e.g. "0 °C" or "49 °C".

The heating output is activated if the current setpoint is not set to "OFF", the thermostat is in heating mode and the temperature is below 0 °C.

For all other cases, no output is activated.

The thermostat resumes Comfort mode after the temperature returns to within the measuring range.

## 7.8 Control parameters:

A number of control parameters can be readjusted to optimise control performance. These parameters can also be set during operation without opening the unit. In the event of a power failure, all control parameter settings are retained.

The control parameters are assigned to 2 levels:

- "Service level"
- "Expert level" and "Diagnostics and test"

The "Service level" contains a small set of parameters to set up the thermostat for the HVAC system and to adjust the user interface. These parameters can usually be adjusted any time. Change parameters at the "Expert level" carefully, as they impact control performance and functionality of the thermostat.

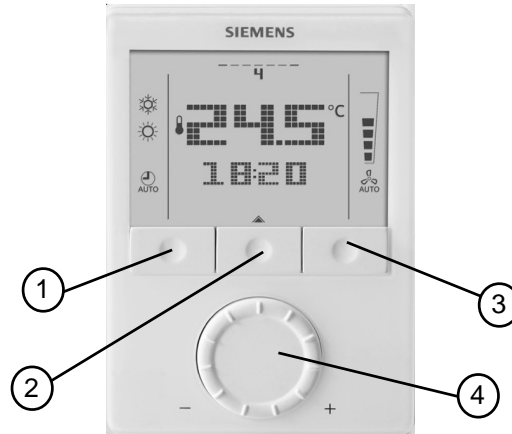
# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Controls Continued 7

7.8 Control  
parameters  
Continued:

7.8.1 Parameter  
setting:



- 1 Operating mode button / Esc
- 2 Button to enter the time and to set the timers
- 3 Fan mode button / OK
- 4 Rotary knob for setpoint and parameter adjustment

**Caution** 

**Important** 

**Service level:**

1. Press left and right button simultaneously for >3 seconds, release, then press the right button for >3 seconds. The display shows "P01". Continue with step 2.

**Expert level:**

1. Press left button and right button simultaneously for >3 seconds, release, press the left button for >3 seconds, then turn the rotary knob counterclockwise min. ½ rotation. The display shows "Pxx". Continue with step 2.

**Adjusting parameters (both levels):**

2. Select the required parameter by turning the rotary knob.
3. Press button 3 (OK); the current value of the selected parameter starts blinking and can be changed by turning the rotary knob.
4. Press button 3 (OK) to confirm the adjusted value or button (Esc) to cancel the change.
5. If you wish to adjust additional parameters, repeat steps 2...4.
6. Press button 1 (Esc) to leave the parameter setting mode.

**Resetting parameters:**

The factory setting for the control parameters can be reloaded via parameter P71, by changing the value to "ON". Confirm by pressing the right button. The display shows "8888" during reloading.

# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Controls Continued 7

7.8.2: Service level:

**Caution**  **Important** 

The following parameters are factory set by VES

Parameter	Name	Factory Setting	Range		
	Service Level				
P01	Control sequence	0 *			✓
P02	User operating mode profile (mode button)	1	1 = (Auto)-Comfort-Protection 2 = (Auto)-Comfort-E Saving-Protection		✓
P03	User fan mode selection	0	0 = Auto-Manual 1 = Manual 2 = Auto-Manual-Protection		✓
P04	Selection of °C or °F	0(°C)	0 = Degrees Celsius (°C) 1 = Degrees Fahrenheit (°F)		✓
P05	Sensor calibration (internal/external)	0K	-3 ... 3K		✓
P06	Standard temperature displayed	0	0 = Room temperature 1 = Setpoint		✓
P08	Comfort setpoint	21°C	5 ... 40°C		✓
P09	Minimum Setpoint in Comfort mode	5°C *			✓
P10	Maximum Setpoint in Comfort mode	35°C	5 ... 40°C		✓
P11	Energy saving heating point	15°C *			✓
P12	Energy saving cooling point	30°C *			✓
P13	Electric reheater in cooling mode	ON *			✓
P14	Button lock function	0	0 = Unlocked 1 = Auto locked 2 = Manual locked		✓

✓ Parameter available      \* Do not adjust

✗ Parameter not available

**Note:**

Parameter display depends on selected application and function.  
Some parameter may need adjusting to enable other parameter changes.



# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Controls Continued 7

7.8 Control  
parameters  
Continued:

7.8.3: Expert  
level:

Caution  Important 

The following parameters are factory set by VES

Parameter	Name	Factory Setting	Range		
	Expert Level				
P30	P-band / Switching differential in heating mode	2K	0.5 ... 6K		✓
P31	P-band / Switching differential in cooling mode	1K *			✓
P32	P-band / Switching differential for radiator	2K *			✓
P33	Dead zone in Comfort mode	2K *			✓
P34	Setpoint differential (wD)	0.5 *			✓
P35	Integral time	5 min	0 ... 10 min		✓
P36	Heating / Cooling changeover switching point cooling (X1/X2)	16°C *			✓
P37	Heating / Cooling changeover switching point heating (X1/X2)	28°C *			✓
P38	Functionality of X1	0 = - (No function) or 1 = External sensor	0 = - (No function) 1 = External sensor (AI) 2 = H/C changeover (AI/DI) 3 = Operating mode contact (DI) 4 = Dew point sen. (DI) 5 = Enable electric heater 6 = Fault input		✓
P39	Operating action of X1 if digital input	0 (N.O)	0 = Normally open / Open 1 = Normally closed / Closed		✓
P40	Functionality of X2	3 = Operating mode	0 = - (No function) 1 = Room tem ext / Return temp (AI) 2 = H/C changeover (AI/DI) 3 = Operating mode contact (DI) 4 = Dew point sen. (DI) 5 = Enable electric heater 6 = Fault input		✓
P41	Operating action of X2 if digital input	1 (N.C)	0 = Normally open / Open 1 = Normally closed / Closed		✓
P42	Functionality of D1	6 = Fault input (DI)	0 = - (No function) 1 = Room tem ext / Return temp (AI) 2 = H/C changeover (AI/DI) 3 = Operating mode contact (DI) 4 = Dew point sen. (DI) 5 = Enable electric heater 6 = Fault input		✓
P43	Operating action of D1 if digital input	0 (N.O)	0 = Normally open / Open 1 = Normally closed / Closed		✓
P44	Running time of Y1/Y2 output (only when modulating PI control)	20 s	20 ... 300 Sec		✓
P45	Running time of Y3/Y4 output (only when modulating PI control)	150 s	20 ... 300 Sec		✓
P46	Output Y1/Y2 (if not parameterized as 3-pos)	2 *			✓
P47	Output Y2/Y3 (if not parameterized as 3-pos)	2 *			✓

✓ Parameter available \* Do not adjust  
✗ Parameter not available

**Note:** Parameter display depends on selected application and function.  
Some parameter may need adjusting to enable other parameter changes.

# Heatline - Duct mounted Electric Heater with controls







Installation, Operation and Maintenance Manual

Controls Continued 7

7.8 Control  
parameters  
Continued

**Caution**  **Important** 

The following parameters are factory set by VES

P48	Minimum output on time 2-Position control output	1 min	*		✓
P49	Minimum output off time 2-Position control output	1 min	*		✓
P50	Purging function (only when changeover appl with local sensor is selected)	OFF	*		✓
P51	Floor heating limit temperature	OFF	*		✓
P52	Fan Operation	1 = Enabled	*		✓
P53	Fan Speed	1 = 1-speed	*		✓
P54	Fan overrun time (only when electric heater is used)	180 sec		120 – 360 sec	✓
P55	Switching point fan speed high	100%	*		✓
P56	Switching point fan speed med	65%	*		✓
P57	Switching point fan speed low	10%	*		✓
P58	Fan start booster	ON	*		✓
P59	Fan minimum on time (dwell time)	2 min	*		✓
P60	Fan kick in Comfort mode (time until next kick)	0	*		✓
P61	Fan kick in E-saving mode (time until next kick)	OFF	*		✓
P62	Clean filter reminder run-time	OFF (0)		Off, 100 ... 9900 hours	✓
P65	Protection heating setpoint	8°C		Off, 5 ... W Cool Prot; (W Cool Prot = 40°C max)	✓
P66	Protection cooling setpoint	OFF	*		✓
P67	Fan start delay in 2P control	0 sec	*		✓
P68	Prolong comfort period	OFF		Off; 15 ... 360 min	✓
P69	Temporary setpoint Comfort (see also Comfort setpoint P08)	OFF		Off = Disabled On = Enabled	✓
P70	Infrared receiver	OFF = Disabled	*		✓
P71	Reload factory settings	OFF		<b>Note:</b> VES settings are not factory settings	✓
Parameter	Name	Factory setting		Range	
Diagnostics & test					
d01	Application type	Diagnostics 2 = 2-pipe with electric heater		0 = (No application) 1 = 2-pipe 2 = 2-pipe with electric heater 3 = 2-pipe with radiator 4 = 4-pipe 5 = 2 stage heat or cool 6 = 4-pipe with electric heater	✓
d02	X1 status	Diagnostics		0 = Not activated (for DI) 1 = Activated (DI) 0 ... 49°C = cur. temp. value (for AI) 00  = HC input short 100  = HC input open	✓
d03	X2 status	Diagnostics 0 = Not activated		0 = Not activated (for DI) 1 = Activated (DI) 0 ... 49°C = cur. temp. value (for AI) 00  = HC input short 100  = HC input open	✓
d04	D1 status	Diagnostics 0 = Not activated		0 = Not activated (for DI) 1 = Activated (DI) 00  = HC input short 100  = HC input open	✓
d05	Test mode for checking the Y1/Y2 actuator direction (press left button to escape)	---	*	"---" = no signal on outputs Y1 and Y2 OPE = Output Y1 forced open CLO = Output Y2 forced closing	✗
d06	Test mode for checking the Y3/Y4 actuator direction (press left button to escape)	---	*	"---" = no signal on outputs Y1 and Y2 OPE = Output Y1 forced open CLO = Output Y2 forced closing	✗

✓ Parameter available

\* Do not adjust

✗ Parameter not available

**Note:** Parameter display depends on selected application and function.  
Some parameter may need adjusting to enable other parameter changes.

# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

## Controls Continued 7

### 7.9 Functions:

#### 7.9.1 Temperature control:

##### General note:

Setting of the control parameters (P01, etc., mentioned throughout the document) is described in section 7.8.

The thermostat acquires the room temperature via built-in sensor, or external duct air temperature sensor (CPEL1011), and maintains the setpoint by delivering actuator control commands to heating equipment. The switching differential or proportional band is 2 K for heating mode (adjustable via parameters P30). The integral action time for modulating PI control is 5 minutes (adjustable via parameter P35).

##### Display:

The display shows the acquired room temperature or the Comfort setpoint, selectable via parameter P06. The factory setting displays the current room temperature. Use parameter P04 to display the room temperature or setpoint in °F rather than °C as needed.

#### 7.10 Operating Modes:

Select the thermostat's operating mode via the operating mode button on the unit or operating mode input (e.g. keycard occupancy sensor), when X1, X2, or D1 is set to 3 (P38, P40, P42). A corresponding setpoint is used to maintain the room temperature at the desired level depending on the active operating mode. The following operating modes are available:

##### Comfort mode:



In Comfort mode, the thermostat maintains the room temperature setpoint which can be adjusted via the **rotary knob**.

##### Energy Saving mode:



Energy Saving mode helps save energy. Select it by pressing the operating mode button if parameter P02 is set accordingly, control will then be according to Energy Saving setpoints (P11 and P12).





##### Protection mode:



In Protection mode, the system is  
– protected against frost (factory setting **8 °C**, can be disabled or changed via P65)  
– protected against overheating (factory setting **OFF**, can be enabled or changed via P66)













##### Auto Timer mode:



In Auto Timer mode , the thermostat automatically changes from Comfort to Energy Saving mode according to the 8 pre programmed timers. The display shows the Auto Timer mode symbol  along with the symbol for the current operating mode (Comfort  or Energy Saving ).

The behaviour of the operating mode button can be selected via parameter P02:

##### Operating mode button:

#	Without timer program	With timer program	Remark
1	 → 	 →  → 	Factory Setting
2	 →  → 	 →  →  → 	

# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Controls Continued 7

## 7.11 Room temperature setpoints

Comfort mode:



The setpoint in Comfort mode can be adjusted via the **rotary knob**.

Setpoint limitation

For energy saving purposes, the setpoint setting range can be limited to minimum (P09) and maximum (P10).

- If the minimum limit **P09 is set lower** than the maximum limit P10, both heating and cooling are adjustable between these 2 limits
- Heating setpoint adjustable 5...21 °C

Temporary setpoint

If the "Temporary setpoint function" is enabled via parameter P69, the setpoint adjusted via the rotary knob is set back to the Comfort basic setpoint when the operating mode changes.

The factory setting for the Comfort basic setpoint is **21 °C** and can be changed via parameter P08.

Energy Saving  
mode:



Use control parameter P11 to adjust the Energy Saving mode setpoints. The heating setpoint is factory-set to **15 °C**,

Protection mode:



Use control parameters P65 to adjust the Protection mode setpoint. The heating setpoint is factory-set to **8 °C** (frost protection).

**Caution**



If a setpoint is set to OFF (P65), the thermostat does not maintain the setpoint in the corresponding mode (heating). This means no protective heating function and thus risk of frost in the heating mode.

## 7.12 Additional features

External/return  
Temperature:

The thermostat acquires the room temperature via built-in sensor, or external duct air temperature sensor (CPEL1011) connected to multifunctional input X1 or X2. Inputs X1 or X2 must be commissioned accordingly. X1 via P38 and P39, X2 via P40 and P41

Button Lock:

If the button lock function is enabled by parameter P14, the buttons will be locked or unlocked by pressing the right button for 3 seconds. If "Auto lock" is configured, the thermostat will automatically lock the buttons 10 seconds after the last adjustment.

Window Contact:

The thermostat can be forced into Energy Saving mode, e.g. when a window is opened. The window contact can be connected to digital input D1 (or multifunctional input X1, X2). Set parameter P42 (P38, P40) to 3.

# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

## Controls Continued 7

### 7.12 Additional features continued:

#### Extended Comfort:

The left button switches the operating mode from Energy Saving to Comfort for the period preset in P68, if the following conditions are fulfilled:

- The operating mode switchover contact is closed (connected to input X1, X2, D1, parameter P38, P40, P42 set to 3)
- Parameter P68 (extend Comfort period) is greater than 0

During the temporary Comfort mode extension, timer symbol appears. If parameter P68 (extend Comfort period) = 0, extended Comfort cannot be activated; pressing the left button will show "OFF" (blinking 3 times)

#### Temporary Timer for extension of presence/absence:

The current operating mode can be forced temporarily into Comfort or Energy Saving / Protection mode. The time period is adjusted via the rotary knob:

- Extend presence: Set the device to Comfort mode for the selected time period
- Extend absence: Set the device to Energy Saving/ Protection mode for the selected time period

To activate the function, keep the left button pressed and, within 3 seconds, turn the rotary knob

- Clockwise for extended presence
- Counterclockwise for extended absence
- Extend presence: 0.00...+9:30 in steps of 30 minutes; symbol appears
- Extend absence: 0.00...-9:30 in steps of 30 minutes; symbol appears

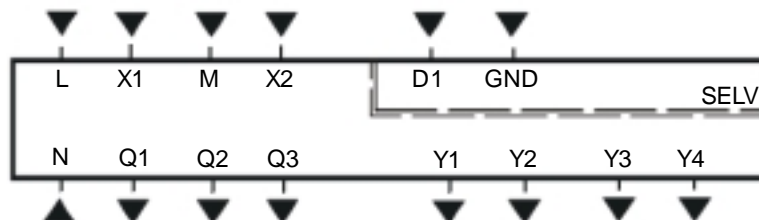
During the extended presence / absence period, timer symbol appears.

### 7.13 Connection terminals:

**Warning**



**Caution**



L, N	Operating voltage AC 230 V	D1, GND	Multifunctional input for potential-free switch. Factory setting: Operating mode switchover contact Change of setting: Parameter P42
X1, X2	Multifunctional input for temperature sensor (e.g. CPEC1011) or potential-free switch. Factory setting : - X1 = external room temperature sensor - X2 = sensor or switch for heating / cooling changeover Change of setting: Parameters P38, P40	Q1	Control output fan speed "low" AC 230 V
M	Measuring neutral for sensor and switch	Q2	Control output fan speed "medium" AC 230 V
		Q3	Control output fan speed "high" AC 230 V
		Y1...Y4	Control output "Valve" AC 230 V (NO, for normally closed valves), output for electrical heater via external relay

# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Controls Continued 7

## 7.14 Mechanical design:

\*

The room thermostat consists of 2 sections:

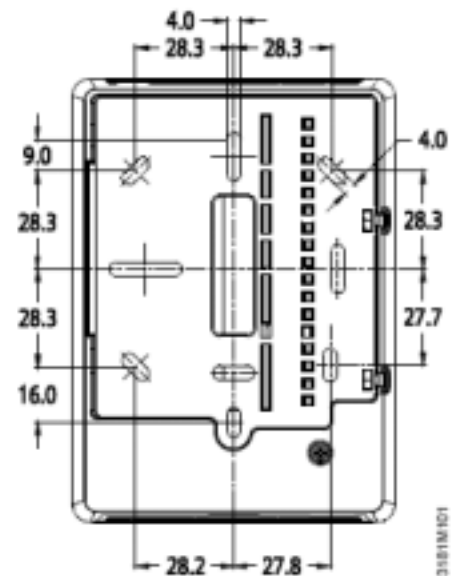
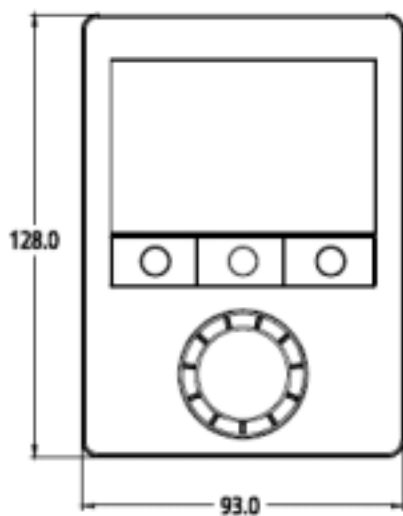
- Plastic housing which accommodates the electronics, the operating elements and the temperature sensor
- Mounting plate with the screw terminals

The housing engages in the mounting plate and is secured with 2 screws on the left side.



## 7.14.2 Dimensions:

Dimensions in mm




# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Controls Continued 7

## 7.15 Technical data:

Operating voltage	AC 230 V +10/-15%
Frequency	50/60 Hz
Power consumption	Max. 18 VA
Fan control rating	
Q1, Q2, Q3-N	AC 230 V, max. 5(4) A
Control outputs	
Y1, Y2, Y3, Y4-N	AC 230 V, max. 1 A
Multifunctional inputs	
X1-M/X2-M	
Temperature sensor input	
Type	CPEL1011 (NTC)
Digital input	
Operating action	Selectable (NO/NC)
Contact sensing	DC 0...5 V, max. 5 mA
Insulation against mains	N/A, mains potential
D1-GND	
Operating action	Selectable (NO/NC)
Contact sensing	SELV DC 6...15 V, 3...6 mA
Insulation against mains	3.75 kV, reinforced insulation
Function input	Selectable
External temperature sensor, fault contact	
Switching differential, adjustable	
Heating mode	(P30) 2 K (0.5...6 K)
Setpoint setting and setting range	
☉ Comfort mode	(P08) 21°C (5...40 °C)
☾ Energy Saving mode	(P11-P12) 15 °C/30 °C (OFF, 5...40 °C)
☼ Protection	(P65-P66) 8 °C/OFF (OFF, 5...40 °C)
Built-in room temperature sensor	
Measuring range	0...49 °C
Accuracy at 25 °C	< ± 0.5 K
Temperature calibration range	± 3.0 K
Settings and display resolution	
Setpoints	0.5 °C
Current temperature value displayed	0.5 °C
Operation	As per IEC 721-3-3
Climatic conditions	Class 3K5
Temperature	0...50 °C
Humidity	<95% r.h.
Transport	As per IEC 721-3-2
Climatic conditions	Class 2K3
Temperature	-25...60 °C
Humidity	<95% r.h.
Mechanical conditions	Class 2M2
Storage	As per IEC 721-3-1
Climatic conditions	Class 1K3
Temperature	25...60 °C
Humidity	<95% r.h.
CE Conformity	
EMC directive	2004/108/EC
Low-voltage directive	2006/95/EC
N474 C-tick conformity to EMC emission standard	AS/NSZ 4251.1:1999
 Reduction of hazardous substances	2002/95/EC
Product standards	
Automatic electrical controls for household and similar use	As per EN 60730-1
Special requirements for temperature-dependent controls	As per EN 60730-2-9
Electronic control type	2.B (micro-disconnection on operation)
Electromagnetic compatibility	
Emissions	As per IEC/EN 61000-6-3
Immunity	As per IEC/EN 61000-6-2
Safety class	II as per EN 60730
Pollution class	Normal
Degree of protection of housing	IP30 as per EN 60529

# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Controls Continued 7

## 7.15 Technical data Continued:

Connection terminals	Solid wires or prepared stranded wires 1 x 0.4...2.5 mm <sup>2</sup> or 2 x 0.4...1.5 mm <sup>2</sup>
Housing front color	RAL 9003 white
Weight	0.30 kg

## 7.16 Disposal:



The Printed Circuit Board may be sent to any PCB recovery contractor to recover some of the components for any metal such as gold and silver



The device is classified as waste electronic equipment in terms of the European Directive 2002/96/EC (WEEE) and should not be disposed of as unsorted municipal waste. The relevant national legal rules must be adhered to.

Regarding disposal, use the systems in place for collecting electronic waste.

Observe all local and applicable laws.

At the end of their useful life the packaging and product should be disposed of via a suitable recycling centre. Do not dispose of with normal household waste. Do not burn.



# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Maintenance 8

In general, this series of units require little maintenance. Regular inspection for damage and cleaning. In the unlikely event of component failure, spares are available from stock at VES Andover Ltd.

## Important



Before attempting to carry out any work on our units, all accompanying documentation including warning labels on the unit must be referenced. Should it be necessary to remove any component ensure that these are secured into position once reinstalled. It is critical that after any maintenance work has been conducted that all components removed/replaced be refitted correctly by a competent engineer

## Warning



Before attempting to carry out any maintenance work, investigative or repair work on our units, the unit **MUST BE COMPLETELY ISOLATED** from its electrical supply. Ensure a minimum of two minutes after electrical disconnection before removing access panels.

## Caution



Ensure the unit has been allowed to completely cool before attempting any work to the unit.

## Spares & repairs:

When enquiring about or ordering spares contact VES Spares Department, quoting the sales order (SO) number and unit type found on the unit nameplate.

**Tel: 08448 15 60 60 - Fax: 02380 26 12 04**

# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

Declaration of  
Conformity 9



## *Declaration of Conformity*

Date: 16th March 2010  
Product: Heatline  
Type: Heatline Units  
Manufacturer: VES Andover Limited

The product above is produced in accordance with EC Council Directives:

98/37/EC (Machinery Directive)  
89/336/EEC and amendment 92/31/EEC (Electromagnetic Compatibility Directive)  
73/223/EEC and amendment 93/68/EEC (Low Voltage Directive)

The European Harmonised Standards applied are:

BS EN ISO 12100, EN 294, EN61000, EN 60204-1

The National Standards applied in particular are :

BS 848 Part 1

Basis of Self attestation:

Quality Assurance to ISO 9001-2000, BSI Reg. Firm Cert. No. Q5375

Signature of Manufacturer:



Position of Signatory: Technical Director

# Heatline - Duct mounted Electric Heater with controls

Installation, Operation and Maintenance Manual

## Warranty 10

### Extended Warranties

All VES Andover Products come with a one year guarantee from date of dispatch, which covers parts and labour.

You can now extend this with the following options:

#### Option 1.      **FREE extended Warranty**

We can offer you a maintenance agreement that keeps this equipment in tip-top condition.

If you take out this agreement, we will extend the warranty **free of charge for up to 5 years**, providing the regular maintenance agreement remains in place.

#### Option 2.      **12-24 Month Extended Warranty**

12-24 months from the date of dispatch. This can be covered at a cost of just 3% of order value. (minimum charge £50.00).

#### Option 3.      **12-36 Month Extended Warranty**

12-36 months from date of dispatch. For this cover, the charge is 6% of order value (Minimum charge £80)

Please State which option you require when you place your order. A transferable certificate will then be issued to you.

*Please note, this offer excludes condensing units. We would be happy to quote you for these separately.*

**VES Spares offer a six monthly free reminder service. This can help ensure your equipment is kept in optimum condition.**  
**If you would like to subscribe to this service, please call Spares on 02380 461 153.**  
**Once subscribed you will be eligible to a 5% regular user discount off of replacement filter prices and a fixed £20.00 carriage charge for all UK Main Land deliveries.**  
**VES can also offer Spares for existing units for requirements that are over 40 years old.**

To arrange any of these options.

**Phone:            08448 15 60 60**  
**or Email:        spares@ves.co.uk**

Stating the sales order and reference number from the unit.